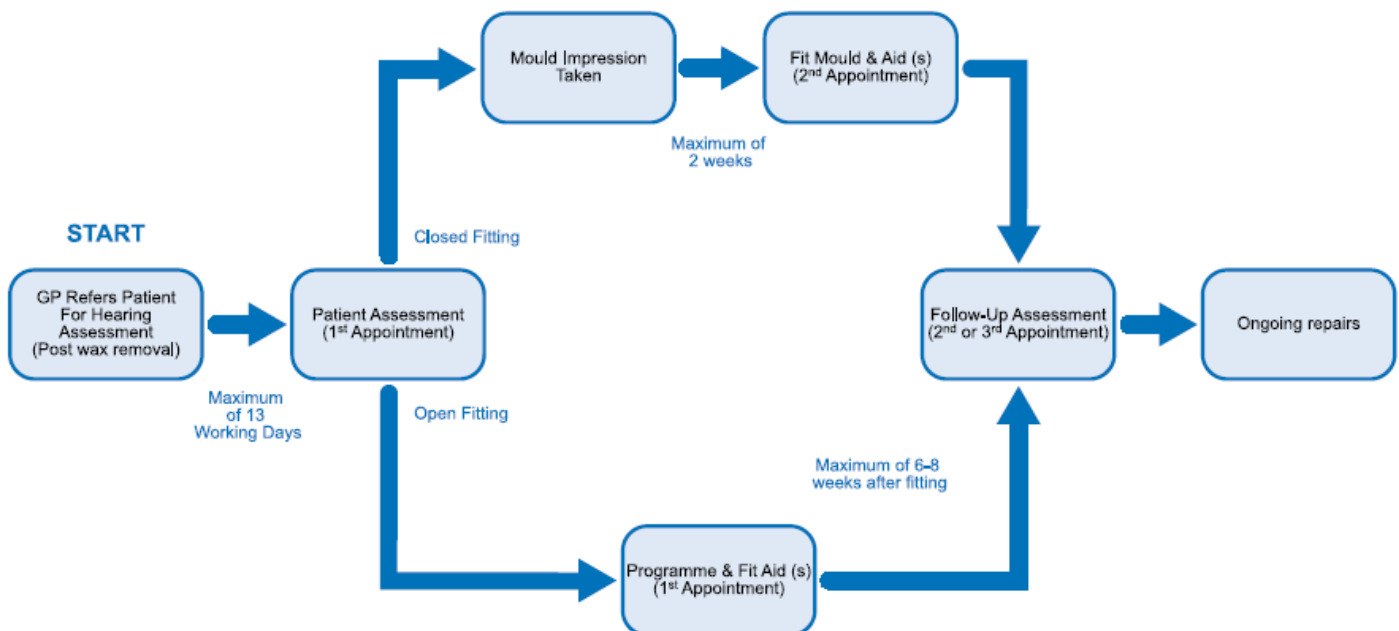


Audiology in the Community

Working in partnership with NHS North Staffordshire, InHealth is now an accredited provider of the GP direct referral service for Audiology. This Audiology service is provided from the key location: Cornwall House Clinic in Newcastle-under-Lyme.

Patient Pathway and Timescale



Benefits of the Community Audiology Service

- A full end to end service consisting of booking, hearing assessment, hearing aid fitting and maintenance
- Patients' appointments can be booked directly using Choose & Book
- Patient appointments are within 13 working days of the referral
- Patient receives an appointment letter, clear directions and map to the appointment location
- Patient receives an information leaflet on their hearing test to prepare them for the appointment
- All staff are highly trained audiologists who follow a Continued Professional Development Programme
- Patients are looked after for several years after the initial appointment, so that their hearing aids can be adjusted, repaired and refitted if necessary
- Range of hearing aids are available to suit the patients social and clinical needs





North Staffordshire

How to Refer a Patient:

OPTION ONE: CHOOSE & BOOK

The easiest way to refer a patient is to use Choose & Book by selecting the appropriate Diagnostic clinic. You will then be able to let the patient choose an appointment time and location.

OPTION TWO: REFERRAL FORM

Alternatively, you can complete an audiology referral form (copies included in this pack) and fax/e-mail back to us on 0844 581 0305. We will then triage your referral and contact the patient within 5 working days to book an appointment for them.

For more referral forms please e-mail info@inhealthgroup.com, or visit www.inhealthgroup.com

